

Information about our Buy-to-Let mortgage services

New City Financial Solutions
108 Aylesbury Street West
Wolverton
Milton Keynes
MK12 5BU

1. Regulatory Position

In most cases advising on and arranging buy-to-let mortgages is **not** regulated by the Financial Conduct Authority.

However, where you or a close relative intends to occupy the property then the buy-to-let mortgage is likely to be regulated. If this is the case you will receive a further initial disclosure document about our consumer buy-to-let mortgage services.

2. Whose buy-to-let mortgage products do we offer

- ☒ We offer a comprehensive range of buy-to-let mortgages from across the whole market.

3. Which service will we provide you with

- ☒ We will advise and make a recommendation for you after we have assessed your needs and circumstances.

Please note that our buy-to-let service is restricted to helping you arrange a suitable mortgage and not whether the property you intend to buy turns out to be a sound investment.

4. What will you have to pay us for our services

- ☐ No fee. We will be paid by commission from the lender
- ☒ A fee of £495 which is payable when you apply for a buy-to-let mortgage. We will also be paid commission from the lender

You will receive an illustration when considering a particular buy-to-let mortgage which will tell you about any fees relating to it. At this point you may also request an illustration for any other buy-to-let mortgage contract we are able to offer you.

Refund of fees

If we charge you a fee, and your buy-to-let mortgage does not go ahead, you will receive:

- ☒ No refund

5. Who are we

'Jucon Calvin' trading as 'New City Financial Solutions' arranges Buy-to-Let mortgages as an appointed representative of Wyse Services Limited, 106 I-Centre, Howards Way, Newport Pagnell, MK16 9PY.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

....in writing: Write to 'your trading name & address'.

....by phone: Telephone

If you cannot settle your complaint with us, you may be entitled to refer the matter to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)

Buy-to-Let mortgage services are **not** covered by the Financial Services Compensation Scheme, except if they are regulated by the Financial Conduct Authority (as explained in section 1 of this document).

Privacy Notice

Your personal information will be held by us and for the purposes of compliance your information will also be shared with our Principal Wyse Services Ltd.

We will collect information about you from a number of sources including, information given to us on application or fact find forms when you talk to us face to face, over the phone or through another device you might use.

We may be required by law, or as a consequence of any contractual relationship we have with you, to collect certain personal information in order to administer the service you have applied for and share this information with third parties such as lenders or insurance companies. The processing of this information is necessary for the performance of a contract you may enter into with a third party.

We use your personal information to provide products and services and manage your relationship with us and comply with any laws or regulations we may be subject to (for example, the laws that prevent financial crime or the regulatory requirements governing the products we offer).

We will also use your personal information for other purposes including improving our services, exercising our rights in relation to agreements and contracts and identifying products and services that may be of interest to you. We or Wyse Services Ltd may contact you by post, telephone, fax, email or other reasonable method to give you further details, so that you can make an informed choice.

You are of course, under no obligation to apply for or receive any of the services or products offered. The law gives you a number of rights in relation to your personal information including rights of access to the personal information we have about you and the right to receive any personal information we have collected about you in an easily re-usable format. The right to get us to correct any personal information that is wrong or incomplete. In certain circumstances, the right to ask us to stop using or delete your personal information.

If you have any questions or require more information about how we use your personal information, or require a copy of our full Privacy Policy, or if you prefer not to receive our services, then please call or write to the Data Protection Officer at the above address providing your full name and address.